



## **Stanley Security Opens National Service Centre**

**By Paul Grossinger**

**January 31, 2006** — Stanley Security Solutions, a provider of access control and security solutions, has opened a National Service Centre (NSC) in Indianapolis, Ind., which will provide customers with a wide range of informational, service and support functions.

Serving as the backbone for Stanley's Systems' Integration business, the facility specifically enables customers to consolidate administrative tasks, billing and invoicing functions, register inquiries, as well as request service and support for their access control and surveillance systems. It is open 24 hours a day, 365 days a year.

The NSC — with a capacity of 40 full time service and support professionals — is equipped and staffed to provide:

- Access Control and Management
- CCTV (Video) Monitoring and Digital Storage
- Intrusion Detection Management
- Digital (video) Badge Creation and Control
- Alarm Management and Response Initiation
- Audio Intercom and Administration
- Asset Tracking and Management
- Complete Emergency Backup and Recovery Services

“This is the next step in the path to become the security industry’s leader in providing a consistent customer experience that exceeds client expectations,” says Rob Van, national service director for Stanley Systems Integration. “The National Service Center enables us to leverage best practices across our portfolio and ensure that service requests are performed in a timely and professional manner.”