

Security  
Products

# DEALER Strategies

Business Solutions for Security Systems Integrators & Installers

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## News Update

### Stanley Security Solutions Announces Opening of National Service Center

Stanley Security Solutions Inc., a provider of access control and security solutions, has announced the opening of its Indianapolis-based National Service Center (NSC). By providing a wide range of informational, service and support functions, the NSC offers Stanley Systems Integration customers a one-stop resource to maintain and enhance the effectiveness of their integrated access control and security systems.

Serving as the backbone for the Stanley Security Solution's Systems Integration business, the facility specifically enables customers to consolidate administrative tasks, billing and invoicing functions, register inquiries as well as request service and support for their access control and surveillance systems, all on a 24/7 basis, 365 days per year.

In addition, the NSC provides a fully integrated technology and services package that enables businesses to outsource some or all of their security functions in order to reduce internal operating costs. The NSC also conducts the management and control activities, eliminating the costly and difficult tasks of hiring, training and retaining security professionals.

"The National Service Center provides us with a broad range of support services that helps us to maintain the optimal operation and function of our integrated security solutions," said Doug Brooks, facility security manager at Cargill Inc. a Stanley Security Solutions Systems Integration customer. "Stanley gives me one phone number to call and immediately they develop an action plan that addresses whatever concern I may have."

With a capacity of 40 full-time service and support professionals, the NSC staff is comprised of a team of industry experts ready to handle the ever changing needs of its customers as they continue to grow and expand their businesses nationally and internationally. In recognition of the mission critical nature of its charter, the NSC deploys fully redundant computing, communications and power systems.

The National Service Center is equipped and staffed to provide:

- \* Access control and management.
- \* CCTV monitoring and digital storage.
- \* Intrusion detection management.
- \* Digital (video) badge creation and control.
- \* Alarm management and response initiation.
- \* Audio intercom and administration.
- \* Asset tracking and management.
- \* Complete emergency backup and recovery services.

The National Service Center can be reached at (877) 771-4968 or via e-mail at [nsc@stanleyworks.com](mailto:nsc@stanleyworks.com).

