



Frequently Asked Questions

Q: What is the BEST 7KC?

A: The BEST 7KC is a grade 2 cylindrical lever set that was introduced to the commercial market in 2001. The BEST 7KC lever set is comparable to the BEST 9K lever set, however is a Grade 2 lockset, opposed to the 9K Grade 1 rating.

Q: Why is it called 7KC opposed to 7K?

A: The current BEST grade 2 cylindrical lever set series is called 7KC. Prior to launching the 7KC cylindrical lock set in 2001, BEST offered a 7K tubular lock set. The 7K was a completely different lock with different components, door prep guidelines, etc. The 7K product is no longer available in the market. The "C" was added to the new 7K cylindrical product offering to differentiate the old tubular 7K from the new cylindrical 7KC.

Q: In what type of applications is the 7KC primarily used?

A: The 7KC is very popular in commercial offices spaces, college dorms, and military bases. The 7KC has also been seen in heavy duty residential applications even though it far exceeds residential requirements.

Q: Does the 7KC fit the standard door prep?

A: Yes, the 7KC fits the standard door prep (161). With the use of the ATB option, the 7KC will also fit the Schlage ND80 door prep.

Q: How long does it take to install the 7KC?

A: Once the door is prepped, installation is a simple 3-step process: Step 1: Install latch; Step 2: Install preassembled chassis and outside lever; Step 3: Install inside trim and lever. The entire installation process takes an average of 2 minutes. Since the 7KC has only three individual parts, and our packaging is designed with the installer in mind, installation for the 7KC product can be done quickly, efficiently and accurately ultimately reducing install related errors and call-backs.

Q: What door thickness range can the 7KC accommodate?

A: The 7KC comes preset from the factory to fit 1 3/4" thick doors but can be field adjusted to fit 1 3/8" – 2" thick doors.

Q: What back sets are available for the 7KC?

A: The 7KC can be ordered with a 2 3/8", 2 3/4", 3 9/4", or 5" back set dead locking latch. The standard latch front is 1" in width; however, a 1 1/8" latch front is available to order with the 2 3/4" back set. A drive-in latch is also available on 2 3/8" and 2 3/4" back sets.

Q: What differentiates the 7KC from other grade 2 cylindrical locks?

A: The 7KC is known for its durability and meets several grade 1 requirements. The 7KC is available in numerous functions and finishes whereas it is common to offer just a few basic functions and finishes for grade 2 locks.

Q: What functions are offered for the 7KC?

A: The 7KC is available in 3 single key functions (i.e., entrance, storeroom & classroom) and 4 keyless functions (i.e., passage, exit, privacy & single dummy trim).

Q: What finishes are offered for the 7KC?

A: The 7KC is available in 6 finishes: Standard (626), Satin (606, 612, 613), and Bright (605, 625).

Q: What is the lead time for a 7KC?

A: The average lead time for a 7KC is less than 2 weeks.

Q: What warranty does the 7KC have?

A: The 7KC has a 3 year warranty.

Q: What is the standard core for the 7KC?

A: The standard core is the BEST SFIC (Small Format Interchangeable Core).

Q: Do you have 7KC levers to fit competitive core offerings?

A: Yes, we offer levers to fit the Schlage Non-IC (Non-Interchangeable Core).

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For questions about ordering and to be sure you get the right configuration for your needs, [contact your BEST dormakaba sales representative](#).
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