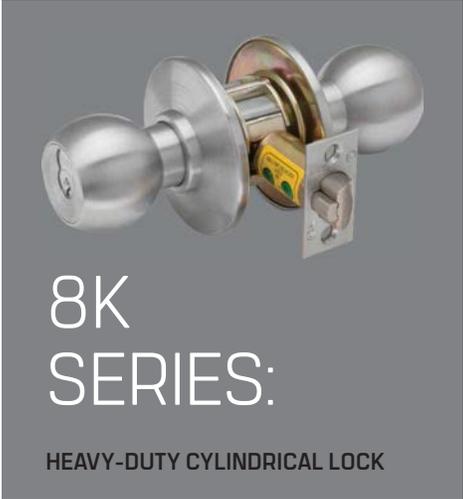
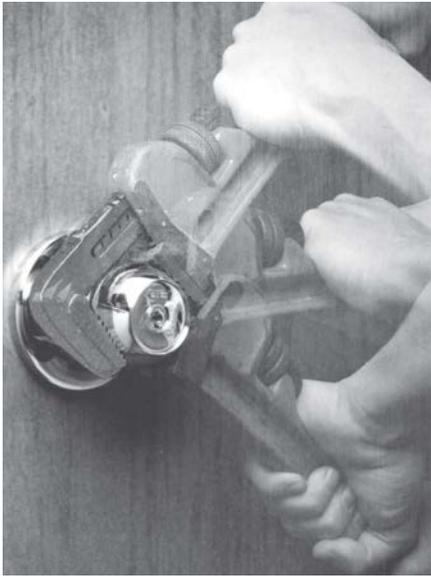


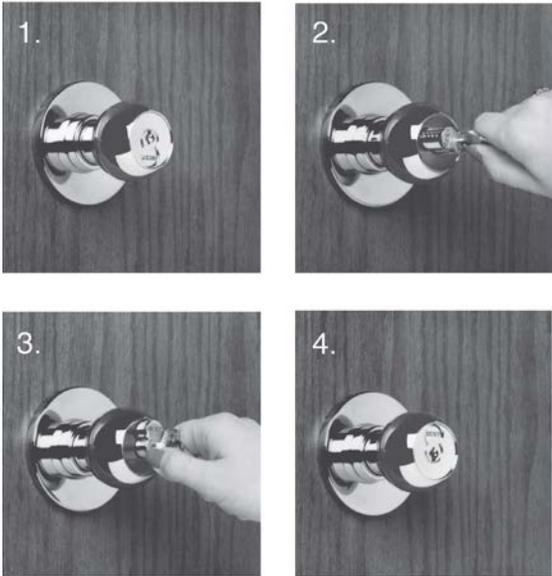
# Frequently Asked Questions



Breakaway Feature



Rotating Knob Face



Knob Styles



Special Features



**Q: What is the BEST 8K?**

**A:** The 8K is a grade 1 cylindrical knob set that was designed and launched in America in the 1980s. There are no lever options for the 8K. The 8K cylindrical knob set and the 9K cylindrical lever set share the same latch and retractor assembly.

**Q: What materials are used in the manufacturing of the BEST 8K?**

**A:** All 8Ks are constructed of steel or brass, which contributes to the overall strength and durability of the lock. They do not contain weaker metals, like zinc or aluminum, commonly found in other cylindrical knob sets.

**Q: How is the BEST 8K knob made?**

**A:** The 8K knob's structure is machined from one solid piece of brass into one solid lock unit, opposed to having multiple parts formed, stamped or pressed and then joined into a single unit. This single machined unit makes the 8K knob more resistant to wear and tear, dings and dents and provides greater overall structural integrity to the device.

**Q: Who is the 8K customer?**

**A:** The 8K is a commonly used lock for non-ADA compliant applications, such as government and military facilities, as well as countries that do not require ADA compliance, such as Latin America. The 8K is also available with lead line options, making it a good solution for radioactive doors (MRI, x-ray, etc.) in health facilities.

**Q: What is the top feature of the 8K that makes this product better than that of the competition?**

**A:** The 8K's most unique feature is its Breakaway knob feature. No one else in the industry has this feature. The Breakaway feature provides an additional level of security and peace of mind to 8K users. The Breakaway feature is an anti-tampering deterrent that activates when the lock is tampered with. A shear pin feature has been built into the lock, located between the knob and spindle, and engages when abnormal tampering or force is applied to the 8K (i.e., forced entry using a wrench or similar tool). At the time of tampering, the shear pin activates and shears the internal knob mechanism, making it nearly impossible for intruder entry. The property owner can still gain access through the door/lock with a key. The owner simply needs to replace the shear pin to re-engage the knob. This is simple and inexpensive to replace. (Please refer to the image on page 1.)

**Q: Do you have to specify handing when ordering an 8K lock?**

**A:** The 8K has a rotating knob face. One can simply pull the core out and spin the base to change the handing. This ensures the core does not appear upside down and eliminates the necessity to order a right-handed or left-handed lock. (Please refer to the image on page 1.)

**Q: What door thickness range can the 8K accommodate?**

**A:** The 8K comes preset from the factory to fit 1 3/4" thick doors but can be field adjusted to fit 1 3/8" – 2" thick doors. Additionally, the lock assembly can be modified to accommodate doors up to 3" thick using a special rose trim (E).

**Q: How hard is it to install the 8K?**

**A:** The 8K is very easy to install and can be done in a few minutes or less once the door is prepped. The 8K fits the common cylindrical (161) door prep. The installation requires two screws which are used for the latch only. Once the latch is installed, one must simply slide the chassis through the 2 1/8" diameter hole and snap the inside knob onto the inside spindle.

**Q: What functions are offered for the 8K?**

**A:** The 8K is available in 7 single key functions (i.e., entrance, storeroom, service station, classroom, dormitory, UA & hotel), 5 double-keyed functions (i.e., corridor, storeroom, intruder, communicating & institutional), and 6 keyless functions (i.e., passage, exit, privacy, patio, single dummy trim & double dummy trim).

**Q: What knob styles are offered for the 8K?**

**A:** The 8K has 3 knob styles – round, tulip, & tactile. (Please refer to the image on page 1.)

**Q: What rose styles are offered for the 8K?**

**A:** The 8K is available in 4 rose styles (i.e., A: 3-3/8" concave, C: 2-9/16" concave, D: 3-3/8" convex & E: 3-3/8" concave).

**Q: What finishes are offered for the 8K?**

**A:** The 8K is available in 10 finishes: Standard (626, 690, 622), Satin (606, 612, 613, 619), and Bright (605, 611, 625, 618). An anti-microbial coating can be added to these finishes. Also note that 613 is a living finish that ages over time.

**Q: What cores must be used for the 8K?**

**A:** The 8K accepts any SFIC (Small Format Interchangeable Core).

**Q: What is the lead time for an 8K?**

**A:** The average lead time for an 8K is less than 2 weeks.

**Q: What warranty does the 8K have?**

**A:** The 8K has a 3 year warranty.

**Q: What is the 8K list price?**

**A:** Refer to BEST Price List for 8k pricing.