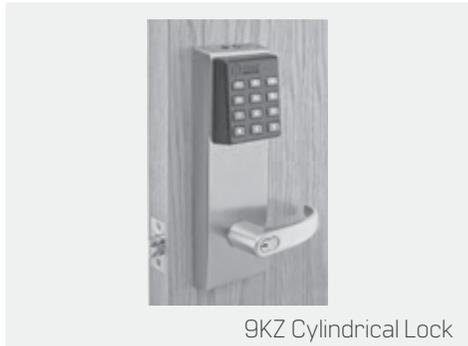




Frequently Asked Questions



Q: What is the BEST EZ Series?

A: The EZ Series consists of three Grade 1 keypad platforms: the 45HZ mortise lock, the 9KZ cylindrical lock and the EXZ exit trim. The EZ Series are standalone, battery operated devices. All programming occurs through the keypad.

Q: Who is the EZ Series customer?

A: The EZ Series is a good fit for applications that want to give multiple people access without giving them physical keys. There is no audit trail or supporting software for the EZ Series. EZ Series devices can be unlocked remotely and the keypads are constructed of impact resistant and water resistant plastic, which makes the devices appealing in a variety of applications. The EZ Series is commonly used in commercial, education, retail and hospital environments. For example, they are a good solution for storage room and locker room doors where you don't want to have to worry about lost or stolen keys but want the right people to easily be able to access the areas.

Q: How many users can the EZ Series accommodate?

A: The EZ Series can accommodate up to 1000 unique pin numbers. This provides for 1 Administrator PIN and 5 Supervisor PINs to allow for programming and management of user access (prior to the new version of keypad EZ launched in 2021 the keypad EZ supported 50 unique codes.)

Q: What batteries are required to operate EZ Series devices?

A: The 45HZ and 9KZ can be ordered with an 8-cell battery holder for longer life, or a standard 4-cell battery holder. The battery holders are equipped with AA alkaline batteries that can be easily changed. The EXZ is operated by a 4 cell shrink wrapped battery pack. Additional shrink wrapped battery packs can be ordered from BEST Access Solutions for replacement needs.

Q: Can the EZ Series be accessed mechanically?

A: The 45HZ and EXZ can be ordered with or without a key override feature. The 9KZ is only available with the key override feature. The key override features allows for mechanical access through the use of a key.

Q: What door thickness range can the EZ Series accommodate?

A: The 9KZ and EXZ can be field adjusted to accommodate doors 1-3/4"-2-1/4" thick. The 45HZ comes standard to fit 1-3/4"- 2" thick doors. However, there is a thick door option available on the 45HZ that will allow for accommodating doors up to 3" thick.

Q: What functions are offered on the EZ Series?

A: The 45HZ is available in 4 different functions (i.e., single keyed latch-DV, single keyed deadbolt-TV, non-keyed latch- NV, non-keyed deadbolt-LV). The 9KZ is available in 1 function (i.e., single keyed lock-DV). The EXZ is available in 2 functions (i.e., single keyed-EV, non-keyed-NV).

Q: What lever styles are offered on the EZ Series?

A: The 45HZ has 44 lever styles (same as the 45H). The 9KZ is available in 3 lever styles (i.e., 14, 15, 16) and 1 knob style (i.e., 4). The EXZ is available in 2 lever styles (i.e., 14, 15).

Q: Do you have to specify handing when ordering the EZ Series?

A: The 45HZ is field-handable meaning it can easily be changed in the field to fit the application. You must specify handing when ordering the EXZ. The 9KZ is not handed, so it will fit on any door swing.

Q: What finishes are offered for the EZ Series?

A: The 45HZ and 9KZ are available in 11 finishes: Standard (626, 690), Satin (606, 612, 613, 619, 622), and Bright (605, 611, 618, 625). The EXZ is available in 4 finishes: Standard (626, 690) and Satin (606, 613). An anti-microbial coating can be added to 626. In addition, we are the only manufacturer that allows an anti-microbial coating to be added to the keypad.

Q: What is the lead time for the EZ Series?

A: The average lead time for the EZ Series is less than 2 weeks.

Q: What warranty does the EZ Series have?

A: The EZ Series has a 3 year warranty.

Q: What is the EZ Series list price?

A: Refer to BEST Price List for EZ series pricing.

Q: What makes the 9KZ an ideal fit for abusive, high usage areas?

A: The 9KZ can be ordered with a lost motion chassis. The outside lever will not be rigid when the door is locked. Therefore, any abuse forced onto the lever will not affect the internal mechanisms of the lock.

Q: Do you have 9KZ levers to fit competitive core offerings?

A: Yes, we offer levers to fit the Schlage, Sargent, Medeco, Corbin-Russwin and Yale Non-IC (Non-Interchangeable Core).

Q: What exit devices are compatible with the EXZ exit trims?

A: The EXZ can easily be used in conjunction with the PRECISION Apex 2000. In addition, the EXZ can retrofit standard mechanical exit devices from the competition including select Von Duprin 98/99 Series and Sargent 8000 Series.

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For questions about ordering and to be sure you get the right configuration for your needs, [contact your BEST dormakaba sales representative](#).
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