

Product Discontinuation Notice

BEST Switch™ Tech

Thank you for choosing BEST for secure, reliable, and innovative security solutions.

As part of our ongoing commitment to deliver forward-thinking products that meet the evolving needs of our customers, we have made the decision to discontinue new sales of BEST Switch™ Tech cores and related system components, effective **September 30, 2025**.

Important End Dates:

- New sales: **September 30, 2025**
- SwitchDeck (web portal), Switch App, and supporting backend services: **December 31, 2026**
- Technical support: **December 31, 2026**

Warranty coverage will continue to be honored within the standard limited warranty period (3 years for cores, 1 year for fobs). Warranty details are available at bestaccess.com/support/terms-warranties/

This discontinuation is designed to allow increased focus on improving high demand solutions and bringing new solutions to our partners and customers. To do so, we must look to retire products that are not well situated to meet evolving end user needs or have limited market adoption.

We thank you for your continued trust and we look forward to serving you for years to come.

Sincerely

Edward Horst

Sr. Product Manager, Connected Devices / Electronic Locks
edward.horst@dormakaba.com