

Product Discontinuation Notice

BEST WAMS (Wireless Access Management Software)

Thank you for choosing BEST for secure, reliable, and innovative security solutions.

This notice confirms the discontinuation of the BEST Wireless Access Management Software (WAMS). For several years, BEST has signaled the planned retirement of this platform as we have shifted our development focus to newer, more robust access control solutions.

Important End Dates:

- New sales: **December 1, 2025**
- Technical support: **November 30, 2026**

There will be no future improvements, enhancements, or new version releases for the WAMS software. dormakaba will provide technical support for a period of 12 months following the official discontinuation date, where possible. This support will primarily focus on critical system maintenance and transition guidance.

Migration

End users must begin the process of migrating to an alternative access control solution offered by dormakaba to ensure long-term security and functionality.

Next Steps for End Users

We urge all end users currently operating WAMS to immediately engage with their Channel Partners or dormakaba Sales Associates. These partners are equipped to assess your current system and recommend the appropriate migration paths to alternative, supported dormakaba access management solutions.

This discontinuation is part of our commitment to delivering modern, high-performance security technology that meets current and future demands. We appreciate your loyalty to the BEST brand and look forward to assisting you in a seamless transition to a new platform.

Sincerely

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