



## Frequently Asked Questions



**Q: What is the Precision 5000?**

**A:** The Precision 5000 is a heavy-duty grade 1 wide stile exit device. The Precision 5000 Series is available in durable powder coat finishes with a variety of trim styles and functions. The chassis is constructed of stainless steel and covers the standard I61 door preparation.

**Q: Who is the Precision 5000 customer?**

**A:** The Precision 5000 is a cost-effective option for non-institutional applications such as retail, hospitality, multi-family and commercial office spaces.

**Q: What device types is the Precision 5000 offered in?**

**A:** The Precision 5000 is available in Rim and Surface Vertical Rod (SVR) types.

**Q: Are mullions available to order for double door rim applications?**

**A:** The 822 & 811 Series mullions are available to order for these application types.

**Q: Are there electrified options available for the Precision 5000?**

**A:** Lever and pull trims are available to order for the Precision 5000. The trims control the function of the device.

**Q: What lever style is offered for Precision 5000 trims?**

**A:** The Precision 5000 has 1 lever style offering (i.e., A).

**Q: Do you have to specify handing when ordering a Precision 5000?**

**A:** You must specify handing when ordering a Precision 5000. However, they are field reversible.

**Q: What keyways are available to order on the Precision 5000?**

**A:** Cylinders are not included when you order Precision 5000 devices. They must be ordered separately. The Precision 5000 accommodates most manufacturers' rim and mortise cylinders.

**Q: What finishes are offered for the Precision 5000?**

**A:** The Precision 5000 is available in 2 finishes: 689 and 695.

**Q: What warranty does the Precision 5000 have?**

**A:** The Precision 5000 has a 5 year mechanical warranty and a 1 year electrical warranty.

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For questions about ordering and to be sure you get the right configuration for your needs, [contact your BEST dormakaba sales representative](#).  
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